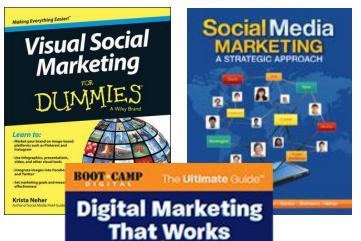


## About Krista





### As seen on and in:









WSJ











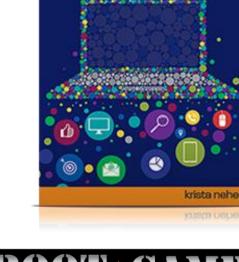














KRISTA NEHER



#### What We'll Cover

- Content Strategy
- Copywriting tips
- Image optimization
- Video optimization
- Social channel tips and best practices







# People form their first impression in 50 Milliseconds



#### You are in an Attention Battle

- People can be exposed to over 1,000 updates on Facebook every day.
- You need to stand out and get their attention.
- Your content MUST ADD VALUE!!!



## **Strategy Creates**



## **Content Strategy**

- WHY What do you want to achieve?
- WHAT What is your main point or idea?
- **HOW** How do you say it in a compelling way?



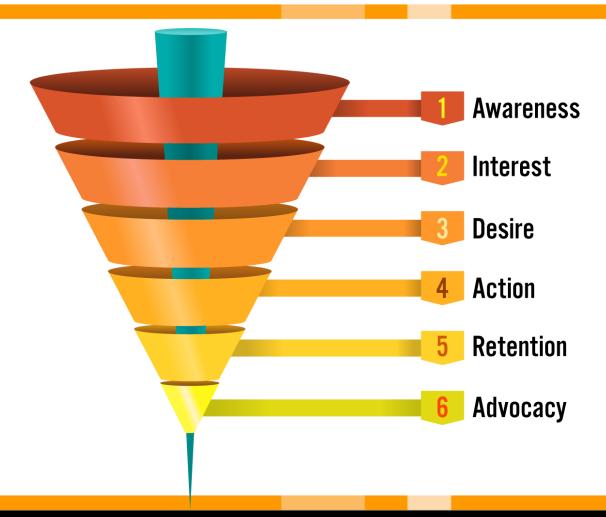
## Increase the Purpose

- NOT: Post about ABC on social media
- INSTEAD:
  - Grow brand awareness
  - Be seen as ABC (perception)
  - Drive people to take action



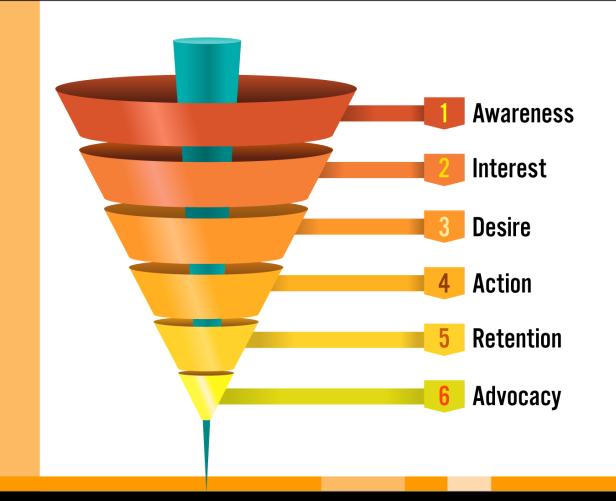
## Define the GOAL of the Communication

- What is the business goal?
- What is the marketing strategy?
- EG:
  - Sell Certification -> Build Awareness
  - Sell Product X -> Be Famous for Benefit Y



#### Start with the GOAL of the Content

- NOT to share all the details
- What is the single outcome you want to achieve?





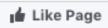
## What you say

- Business goal
- Key communication point
  - SINGLE point

## ONE PIECE OF CONTENT = ONE GOAL + ONE POINT







There's a better way to organize + execute your ENTIRE marketing strategy.





5 Comments





Our Pumpkin waffle is anything but basic.













The perfect tight doesn't exi--

: Taylor Walker Fit



Products shown:



Criss Cross Sweatshirt Athleta \$69.00

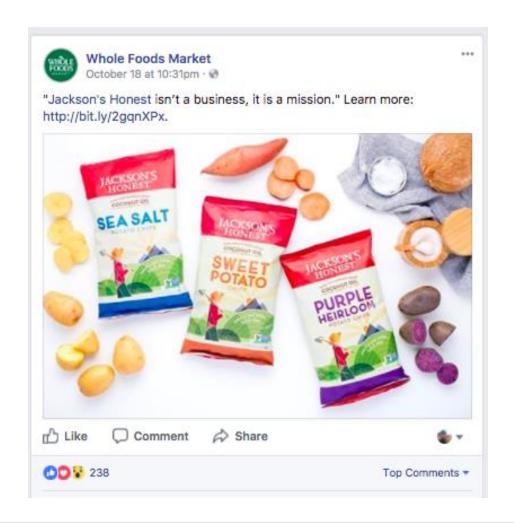


Salutation 7/8 Tight Athleta \$79.00



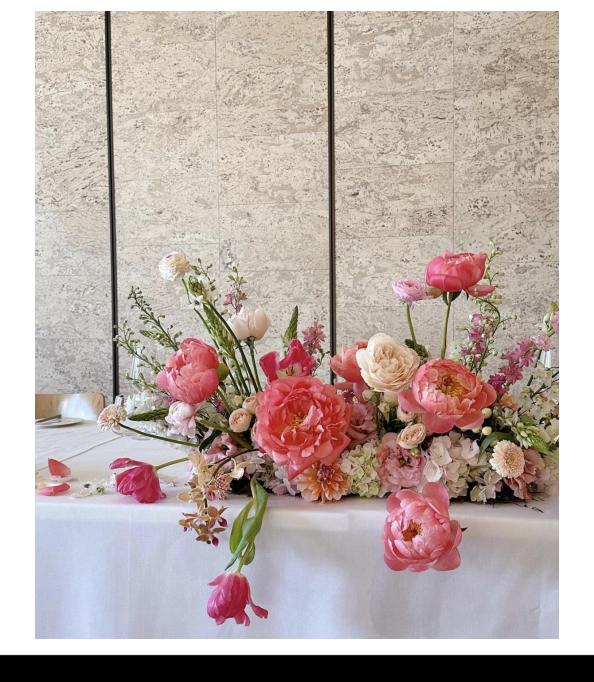






















## Main Message = Consumer Centric

- What is in it for the audience?
- Why do they care?
- How does your main message influence their needs?

What are you actually trying to show? What is the idea you are implanting in their





## BOOT\*CAMP Content Creation Tips

## Keep in mind.....

- Don't recreate marketing every time
- You can say the same thing in MANY different ways
  - Repurpose your winners
- Don't reinvent the wheel Greatest HITS
  - Always on / Evergreen content
- OPTIMIZE 50% of my marketing doesn't work





## BOOT\*CAMP Why Content Optimization?

## **Thumb Stopping Power**



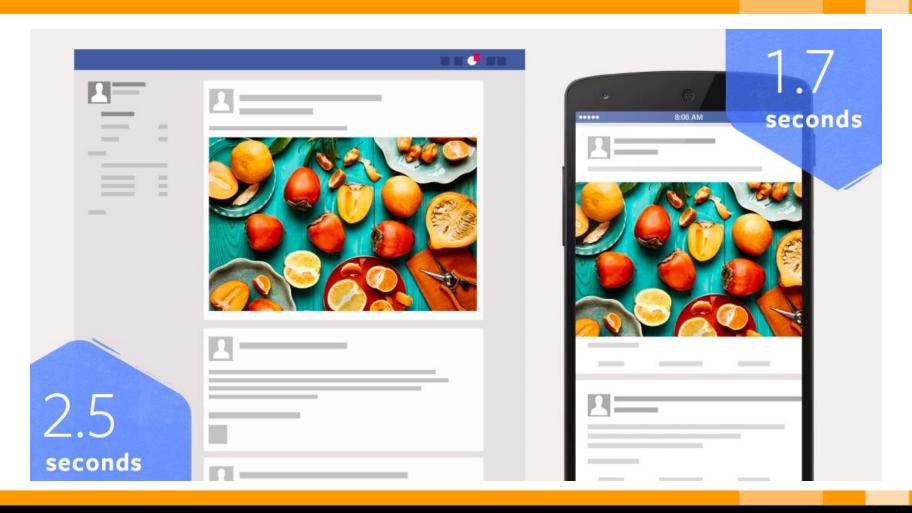


# Position Your Content Interestingly

- Stand out with thumb-stopping power to capture attention
- 4 Us
  - Unique
  - Urgent
  - Ultra-specific
  - Useful
- Entertainment
- WOW stats
- Newsjack / popular concept
- Story telling



### **Mobile Newsfeed is FAST**



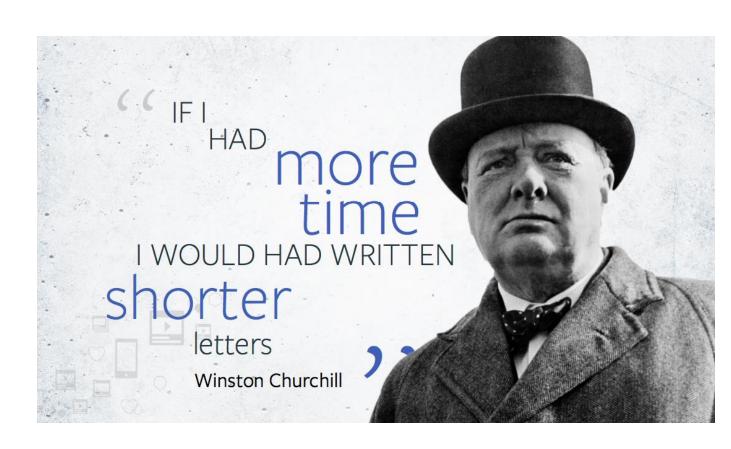


# Don't Make me



## **Digital Content Optimization**

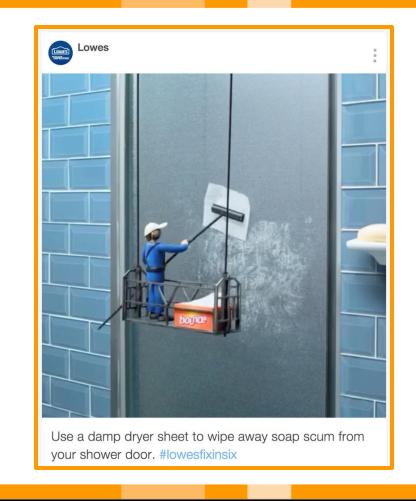
- Short
- Bite-Sized
- Well Organized
- Grab Attention Early
  - Thumb Stopping Power
- Clear Call to Action!



#### Short

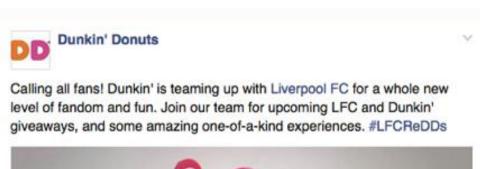
As short as possible when appropriate

Note: Longer content still has a place, but doesn't typically perform well.



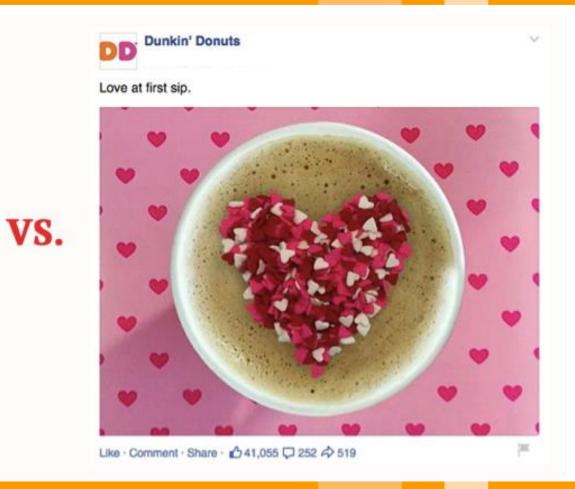


# For example....



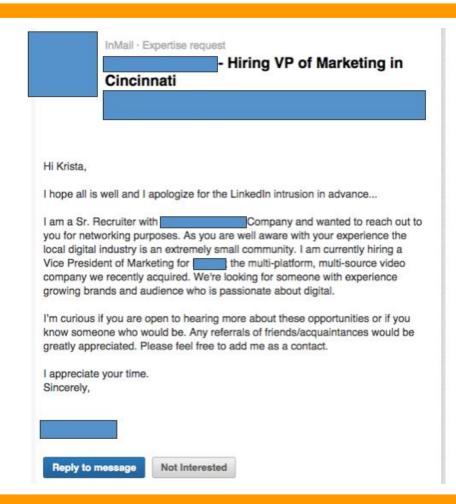


26,574 Views Like · Comment · Share · ♠390 □ 21 ♠ 21





# Which Message Would You Respond To?





Reply to message



# Well Organized

- Line breaks
- Headers
- Bullets
- Emojis ;-)

Organize for SCANNERS, not readers.

# This T

**FACT:** Did you know that 70% of employers doubt their employees' ability to safely and effectively use AI? (3) It's time to bridge the gap between what we think we know and what we actually understand about Al. Sure, asking ChatGPT a question or copying text might seem straightforward. But when it comes to handling sensitive information, the responsibility falls on YOU! 🛆 Protecting your company's data is crucial. **Empower your team with the** knowledge and tools they need to navigate Al safely and effectively. here to help! Get started with our FREE Al Readiness Assessment to gauge where you stand and what steps you can take to level up. 📊 💡 #AI **#DataSecurity** #EmpowerYourTeam **#AIReadinessAssessment** 

## **That**

FACT: 70% of employers don't think their employees can safely use Al.

Think about it: most people just ask ChatGPT a question or copy and paste information.

BUT if you are copying sensitive information, that is on you!

Here is a FREE AI Readiness assessment to help you see where you shape up.

#AI #DataSecurity #EmpowerYourTeam #AIReadinessAssessment



#1Copy
Writing Tip

Write with an Eraser.



#### Which is Easier to Read?

#### Appropriate collusion (organizing the weaker side)

Businesses with power are prohibited from colluding with one another to set prices or other policies. For good reason. Public officials and economists realize that it's quite tempting for an oligopoly to work to artificially create scarcity or cooperate—it creates significant short term profits and hurts those without the power to do something about it.

(but that doesn't mean that organizations don't continually try anyway).

Organizations with power now use data mining and software <u>licenses</u> to gain ever more one-sided relationships with those they used to serve. They trade data about your <u>credit</u> and your surfing habits, among a thousand other things.

But what about the opposite? What about the power shift that could result from the disconnected masses working together to push organizations to make change or to limit their upsides? By banding together and coordinating information, they can prevent asymmetrical information and leverage from causing as much harm. What would happen if 10,000 Wells Fargo customers had found each other years ago?

Years ago, twenty of AOL's largest content providers got together (I think it was in a hot tub) at an event AOL was running. We exchanged information about our contracts, our advances and our royalty rates. As a result of the shared information, everyone who participated got a better deal the next time around. Coordination led to a shift in market power.

Kickstarter gives a small hint of this. A creator says to disconnected people--if enough of you get together and indicate an interest, we'll do this thing. This is also in the spirit of Fred Wilson's Union 2.0. Organization creates market power.

But the internet can let us take this much further. It can create enforceable group dynamics and help people find one another. And once found, they can insist on policies and offerings that the powerful organization would never have proposed. And it turns out that this more equal engagement can help both sides in the long run.

This is particularly effective in high-value business to business settings, where a company might sell a very expensive service to 20 or 30 companies. Knowledge about the best deal and coordination of desired features can make a huge difference for all concerned. That's why computer user groups were so important back in the day.

What would happen if the 1,000 top high school football prospects all agreed not to play a few games unless colleges paid them for engaging in the health-endangering sport that makes these non-profits so much money they can afford to pay their coaches millions of dollars?

What would happen if the fifty cities in the running for Amazon's second HQ established a

#### What makes your sirens go off...

Somewhere, someone is doing something that got your attention, inciting you into action. Somewhere, someone is:

- · Taking your share
- · Wasting an opportunity
- · Cutting ahead in line
- · Suffering at the hands of bully
- Invading your territory
- · Announcing a deadline
- · Sharing breaking news
- · Disrespecting your tribe
- · Going hungry
- · Whispering juicy gossip
- Misinterpreting your words
- · Not being offered an opportunity
- · Libeling a cause you believe in
- · Living with loneliness
- · Promising a shortcut
- · The victim of cruelty
- Being cruel
- · Giving something away
- · Picking winners
- Asking for help

Which of these is your kind of urgent, a chance to take umbrage or perhaps, a call to action?

Which one turns our heads, gets our attention and breaks our rhythm?

We notice what we care about and work hard to ignore the rest. You can change what you care about by changing what you notice.





# BOOT\*CAMP Facebook Optimization

# **Anatomy of a Post**

- In priority order (based on eye-tracking data):
  - Creative:
    - Image
    - Video
    - Link
  - Text
  - Account
  - Social sharing



# What Makes Copy BAD?











NOT SAYING ANYTHING

TOO MANY MESSAGES FEATURES DRIVEN

LACK OF FOCUS

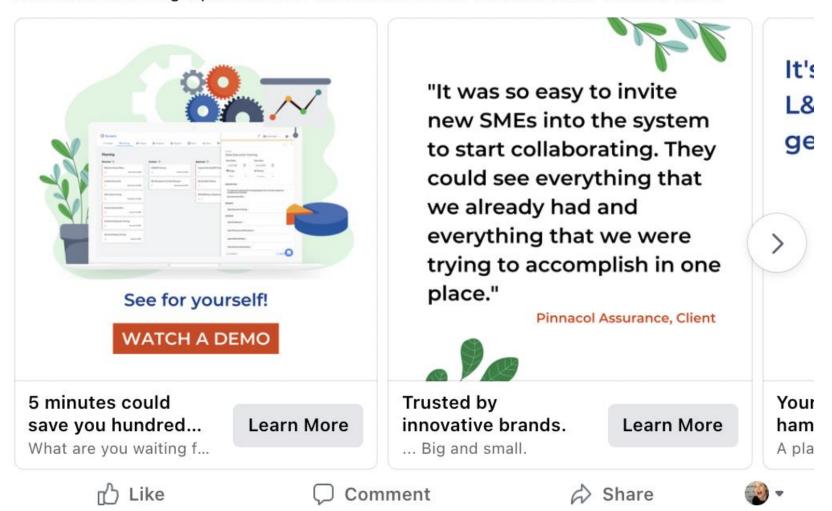
MARKETING SPEAK



# What is the Message?



Evaluate training requests, assign training projects, collaborate with SMEs, and create content all in a single platform! No more bottlenecks. Watch a demo to learn more!





# What is the Message?

Up to 60% less ... Just for customers. Just today.



### **BEFORE YOU CREATE!!!!**

What is my objective?

What do I want them to do, think or feel

What is my point? (communication objective)

What is the ONE THING I am really trying to say



### PRO TIP: Read out loud

• Difficult to say = difficult to read

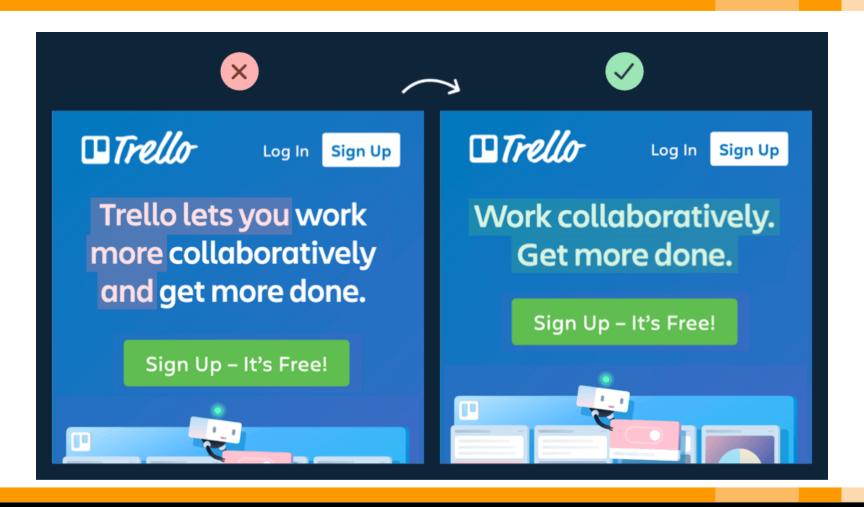


## PRO TIP: No Marketing Speak

- Don't talk about yourself in the third person
- Businesses don't emote
- People don't care that you are excited
- Avoid jargon

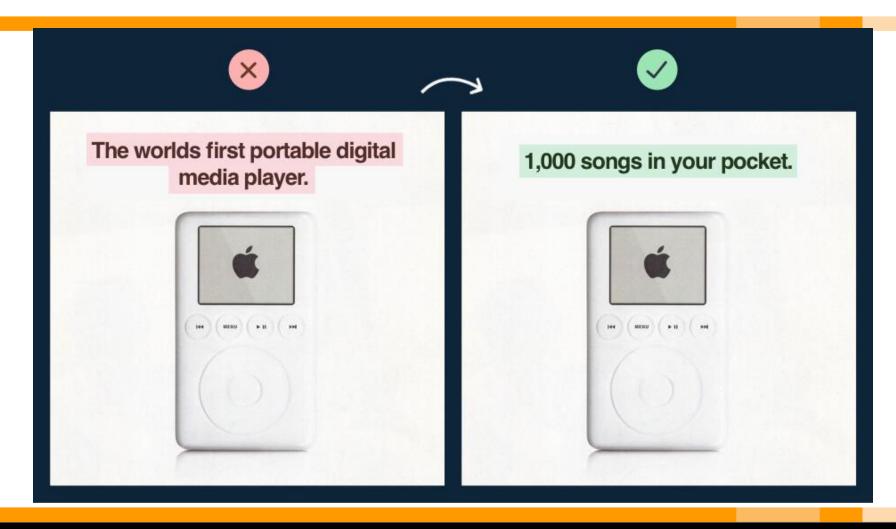


# Write with your Eraser





### **Focus on THEM**





#### **Active Voice**



**Passive** 



Active

A stupid person has to make sure it is kept simple.

it's being loved by me

Bigger fish will be fried by me

Keep it simple, stupid.

i'm lovin' it

I've got bigger fish to fry



# **Consider Subtlety + Story**







To our valued customers,

As efforts to contain COVID-19 continue, we hope you're supported in taking every measure to protect your health.

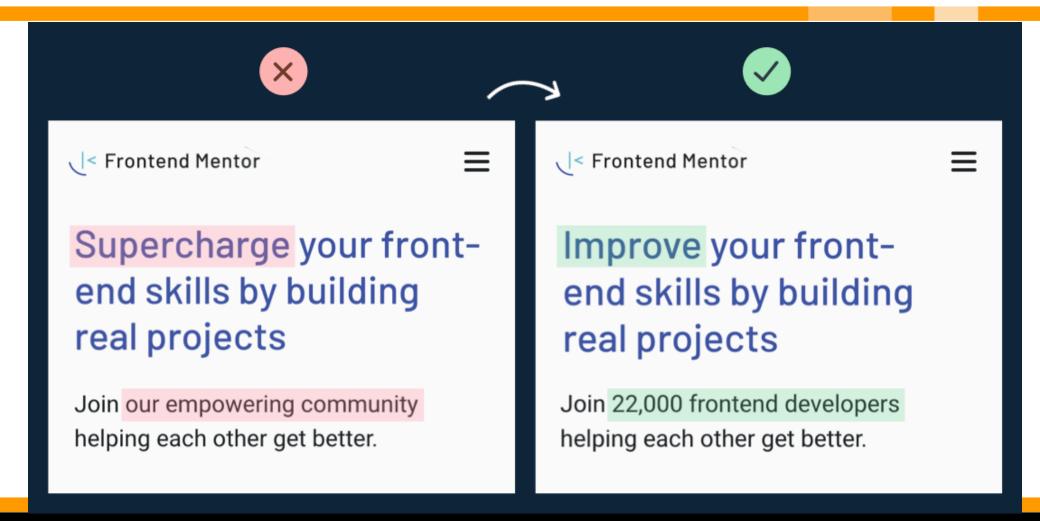
Melanie here, CEO of Andie

I'm writing to you from my living room as my dog Sara proofreads – we're both working from home today.



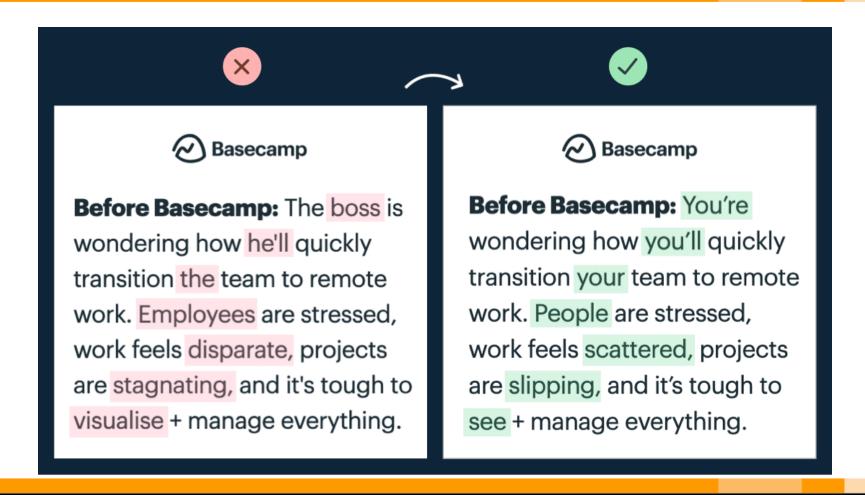


## **Be Specific**



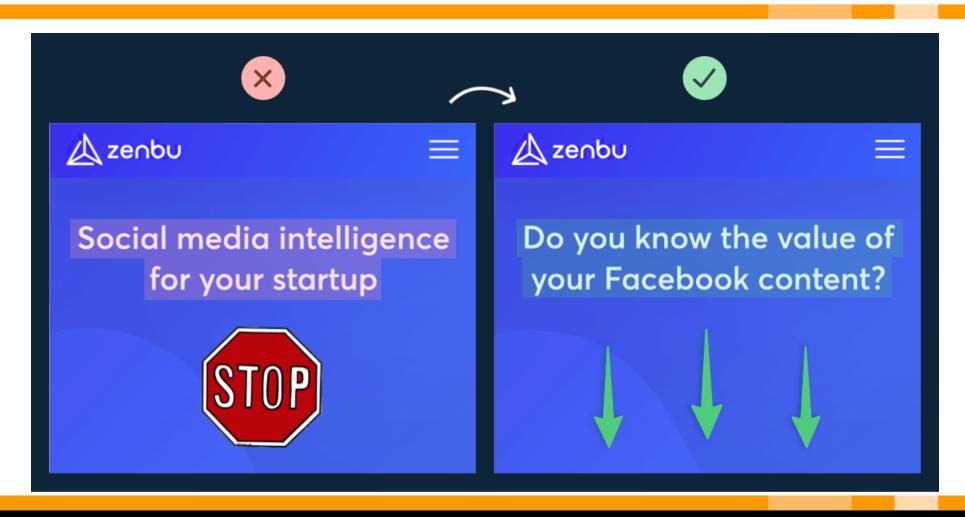


# Write how you talk





# **Clarity**





### Scannable





I feel sorry for this ad. It's well written. Lots of short sentences. All flowing into each other. But unfortunately, you're reading it second. Or perhaps, not at all. Let me explain. Before your brain reads anything your eyes scan it. Your eyes then call up your brain and say either "Hey, this looks easy to read!" or "Don't go there soldier". When you dump a lot of words into one long mega-paragraph it's the latter. Your eyes say, "Stay away". Your brain says "Roger that". And no matter how good the copy is, it won't get read.

#### **Everyone scans!**

You see, everyone scans the page before they commit to reading the whole thing.

#### So keep it light!

They think how does this *feel* to my eyes? "Easy" or "Damn that's a lot of words".

#### And suck 'em in!

"Easy" sucks you in. And before you know it, you've read the whole ad!



### **First Line Matters Most**







We focus on nearly every muscle in our body, yet neglect the one area we value most, our face.

With Jawzrsize, it just takes just 5 minutes every day to exercise the muscles ... See more

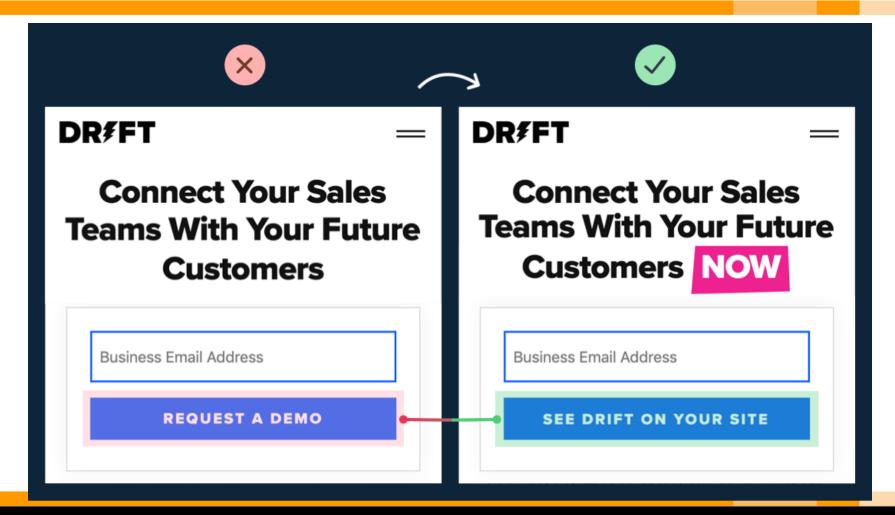


Your face has 43 muscles. Don't neglect them.

With Jawzrsize, it just takes just 5 minutes every day to exercise the muscles ... See more



## **Inspire Action**







10 years ago, I published my first book, Give and Take. If I were rewriting it now, here's what I'd add: https://lnkd.in/egTqQRBa



Success is not about winning a competition. It's about making a contribution.

Takers aim to be better than others. Givers strive to bring out the best in others.

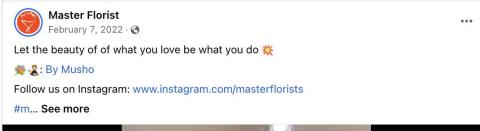
The most meaningful way to succeed is to help others succeed.





#### **Social Text**

- Content should be consistent with brand visuals and personality/tone
- Single clear communication point
- Let the visual do the heavy lifting
- Attention spans are short create
   "bite sized" messages





00 9K 237 comments 813 shares

#### **Social Text**

- Keep it short eliminate unnecessary text
- Grab attention with interesting content that draws people in
- Focus on the first sentence
- Hashtags increase reach
- Tag other accounts
- Emojis drive visual appeal





## **Social Images**

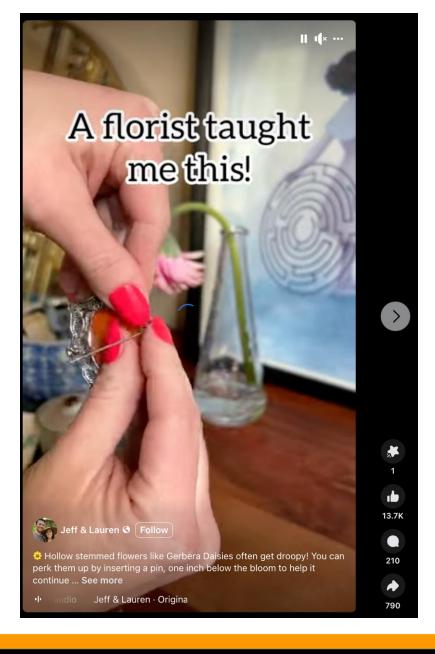
- Visuals should have a single clear focal point.
- Apply the rule of thirds for the focal point.
- Visual consistent with brand.
- Incorporate product or brand in a natural
   & relevant way.
- Don't over brand every post, but try to include the brand in context.





## **Social Images**

- Less is more. Reduce text and visual clutter.
- Color contrast captures attention.
- Authentic photos stand out more in social newsfeeds.
- A Picture is Worth 1,000 Words Let the image tell your story. Choose images that are relevant and communicate visually what you are trying to say, instead of



#### **Social Videos**

- NEVER start with a logo build get straight to the point
- Branding + key communication message in three seconds
- Square video (or vertical)
- Brand in first three seconds
- Works without audio (captions)



How to Keep Cut Flowers Fresh and ... 980 views



How to make your roses last for days! 48K views

Keep your fresh flowers longer with these tips 120K views



Make your flowers last longer #shorts 391K views

#### **Social Videos**

- Fast cut/fast moving images & scenes
- Brand visible for over half duration
- Product integrated into video concept in a relevant way
- Reveal message in first ten seconds
- Consistent with brand visual image, tone and personality
- Integrate the product or brand into the video
- Single, clear message (don't explain too



# Let's Connect!



Krista

Training
Strategy
Speaking
Consulting



#### **Boot Camp Digital**



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#BootCampDigital



**Boot Camp Digital** 



@BootCampDigital

