

Sept 30, 2025



A detailed and well-researched **marketing plan** will reveal the opportunities available and help you develop a strategy that gives you the greatest possible advantage for success.







- What do we want to achieve?
- What are the opportunities?
- Where are we now?
- How will we do it?
- How will we track the performance?





# **Define your strategy**

- Create a mission statement purpose
- Create a vision statement goals





# Establish your brand.

- Employees & customers benefit knowing who and what you are
- Delivers a message clearly about who you are
- Confirms your credibility
- Connects your target prospects emotionally
- Motivates the buyer
- Cements loyalty





# Know who your customers are.

Who is your target market?





# Establish benefits, features and value.

How do flowers, plants, and your services enhance your client's life?





# Know who your competitors are.





# Plan your marketing investment (budget).

How much time, money, effort & energy are you willing to commit to?





# Use cross marketing

- QR codes
- Web address on all advertising
- Social media
- All marketing materials should lead back to your location, social media, and website
- Collaborating with other businesses
- Influencers





# Tap your partner and network marketing opportunities.







# **Engage in public relations.**

- The human side of your brand, your unique story...share it
- Awareness of your brand
- Reputation not just damage control
- Press releases
- Be visually compelling and interactive
- Community involvement





# You must be tech-savvy.

- Generate ways to collect email addresses
- Email marketing
- YouTube and blog posting
- Embrace social media & know the generations that use it
- Check Yelp & Google Alerts
- The digital lexicon: hashtags, likes, subscriptions, follows, shares
- Al-generated content and data tracking
- Influencer





### Resources

- FTD Webinars & Virtual Design Shows
  - www.FTDi.com/FTDUniversity/WebinarMaterials
  - www.YouTube.com/FTDMercuryNetwork
- FTD local marketing materials
- Society of American Florists (SAF)
  - Floral Management magazine
- Florists' Review magazine
- State and local florist associations



## Effective Branding Strategies to Build Your Business





